

Report of Case Study No. 10 Corrigendum

The Salvation Army's handling
of claims of child sexual
abuse 1989 to 2014

October 2016

Note: This Corrigendum replaces Part 1.6 (on pages 27-30) of the Report of Case Study No. 10: The Salvation Army's handling of claims of child sexual abuse 1989 to 2014.

1.6 Claim Payments

Claims by former residents of the four boys' homes between 1993 and 2013

The claims that have been made to The Salvation Army by former residents of the four homes who were sexually abused there as children are as follows:

- In the period 1993 to 2013, 111 claims were made to The Salvation Army. These included child sexual abuse at Bexley, Gill, Indooroopilly or Riverview boys' homes, 92 of which resulted in a payment to the claimant.
- In the period 1993 to 2013 the average payment made to claimants who went through The Salvation Army's claims process [without litigation] and received a payment was \$53,319. For those who litigated, the average payment was \$123,714. The average payment to all claimants who received a payment was \$48,644.
- The highest payment to a claimant whose claim was resolved through The Salvation Army's claims process in the period 1993 to 2013 was \$150,000.
- The highest payment to a claimant whose claim was resolved through litigation in the period 1993 to 2013 was \$350,000.
- The average amount paid to claimants who had their claims resolved in the period 1993 to 2013 were, by home:
 - Bexley: \$86,245
 - Gill: \$81,136
 - Indooroopilly: \$54,143
 - Riverview: \$42,230.
- The total amount paid to all claimants from all four homes during the period 1993 to 2013 was \$5,398,151.

The Royal Commission prepared the following tables based on information provided by The Salvation Army, which information was tendered into evidence in Case Study 5.⁴⁷

Table 1: The Salvation Army claim payments categorised by claim process, 1993–2013

Claim type	Number of claims	Payment minimum (\$A)	Payment maximum (\$A)	Average payment (\$A)	Total payments (\$A)
Claims without litigation	85	10,000	150,000	53,319	4,532,151
Claims where litigation was commenced	7	50,000	350,000	123,714	866,000
Claims not finalised	19	-	-	-	-
All claims	111	-	-	48,623	5,398,151

Note: Litigated claim refers to any proceeding where a plaintiff has filed an originating process in a court. Claims not finalised includes claims in relation to which no clear monetary settlement, apology, or other specific resolution is recorded in Exhibit 5-01 (TSAE.0010.001.0001_R).

⁴⁷ Exhibit 5-01, Vol 1, Tab 13, TSAE.0010.001.0001_R.

Table 2: The Salvation Army payments for claims not litigated, categorised by time period, 1993–1999 to 2010–2013

Period	Number of claims	Payment minimum (\$A)	Payment maximum (\$A)	Median payment (\$A)	Average payment (\$A)	Total payments (\$A)
1993–1999	5	15,000	125,000	100,000	76,000	380,001
2000–2004	13	10,000	100,000	40,000	42,900	557,700
2005–2009	52	15,000	150,000	40,000	54,701	2,844,450
2010–2013	15	10,000	85,000	55,000	50,000	750,000

Note: Claim periods were determined by the date that claims were received by the Professional Standards Committee or Professional Standards Office.⁴⁸

Table 3: The Salvation Army payments for litigated claims, categorised by time period, 1993–1999 to 2010–2013

Period	Number of claims	Payment minimum (\$A)	Payment maximum (\$A)	Median payment (\$A)	Average payment (\$A)	Total payments (\$A)
1993–1999	2	100,000	140,000	120,000	120,000	240,000
2000–2004	2	88,000	88,000	88,000	88,000	176,000
2005–2009	2	50,000	50,000	50,000	50,000	100,000
2010–2013	1	350,000	350,000	350,000	350,000	350,000

Note: Claim periods were determined by the date that the originating process was filed. The period 2010–2013 includes Mr Ralph Doughty’s claim.

Table 4: The Salvation Army payments for claims not litigated, categorised by home, 1993–2013

Salvation Army home	Number of claims	Payment minimum (\$A)	Payment maximum (\$A)	Median payment (\$A)	Average payment (\$A)	Total payments (\$A)
Bexley Boys’ Home	7	40,000	125,000	55,000	76,100	532,700
Gill Memorial Home	19	20,000	150,000	70,000	70,263	1,335,001
Alkira Salvation Army Home for Boys (Indooroopilly)	21	10,000	125,000	50,000	54,143	1,137,000
Riverview Training Farm	28	10,000	100,000	37,500	42,230	1,182,450

⁴⁸ Exhibit 5-0001, Vol 1 Tab 13, TSAE.9100.01102.0001_R.

Multiple institutions	10	15,000	40,000	40,000	34,500	345,000
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Table 5: The Salvation Army payments for claims where litigated, categorised by home, 1993–2013

Salvation Army home	Number of claims	Payment minimum (\$A)	Payment maximum (\$A)	Median payment (\$A)	Average payment (\$A)	Total payments (\$A)
Bexley Boys' Home	4	88,000	140,000	94,000	104,000	416,000
Gill Memorial Home	3	50,000	350,000	50,000	150,000	450,000
Alkira Salvation Army Home for Boys (Indooroopilly)	0	–	–	–	–	–
Riverview Training Farm	0	–	–	–	–	–

Table 6: The Salvation Army payments for all claims, categorised by home, 1993–2013

Salvation Army home	Number of claims	Payment minimum (\$A)	Payment maximum (\$A)	Median payment (\$A)	Average payment (\$A)	Total payments (\$A)
Bexley Boys' Home	11	40,000	140,000	88,000	86,245	948,700
Gill Memorial Home	22	20,000	350,000	65,000	81,136	1,785,001
Alkira Salvation Army Home for Boys (Indooroopilly)	21	10,000	125,000	50,000	54,143	1,137,000
Riverview Training Farm	28	10,000	100,000	37,500	42,230	1,182,450
Multiple institutions	10	15,000	40,000	40,000	34,500	345,000

Tables 1 to 6 do not reflect differences in the personal circumstances or abuse of the claimants who received payments.